

STANAH PET & COUNTRY RETURNS FORM

Please ensure you fully complete the returns form before enclosing with your return and sending back to:

Stanah Horse Feeds, Stanah Road, Thornton Cleveleys, Lancashire, FY5 5LW

Quantity	Product Description	Size	Colour	REFUND OR EXCHANGE?	Exchange item for:	Reason code

NAME	ORDER NUMBER	ADDRESS	CONTACT NUMBER

Reason for return code:

1. Incorrect item ordered.
2. Arrived too late.
3. Ordered multiple sizes.
4. Incorrect item received.
5. Item damaged on delivery.
6. Faulty.
7. Poor quality.
8. Not as described.
9. Item doesn't fit properly.

To return: 1. Complete this form in full 2. Return your order using suitable packaging materials, complete with this form. All returns must be in a new, unused condition complete with original tags & packaging.

Returns & exchanges: You can return any unused purchase for a refund or exchange within 30 days of your purchase. (This is extended during the Christmas period.) When returning a faulty or damaged item, please email info@stanahpetandcountry.co.uk prior to returning the item, failure to do this could prolong your returns process.